



Quality and food Safety Policy



The top management of Raya Foods is committed to the global and local requirements; specifications and global legislation for the production of high-quality, safe, legal and authentic frozen vegetables and fruits without adulteration in accordance with quality standards, as well as providing a healthy environment, preventing or decreasing occupational diseases and work injuries, achieving presence and spread in the markets are the main objectives of the company

Top management will strive to achieve this through:

The company:

- ✓ Commitment and compliance with all legislative, health and governmental requirements and customer specifications applicable to the company's activities related to quality, food safety,
- ✓ Continuous improvement of products, processes, quality systems, food safety and,
- ✓ Setting objectives for quality, food safety, achieve regulatory & statutory and legal requirements, and follow up on their achievement.
- ✓ The policy is prepared according to the context of Raya Foods and its related stakeholders.
- ✓ Commitment to the importance of internal and external communication.
- ✓ Commitment to having the competencies required to implement the food safety management system.
- ✓ An annual review of the company's policy and objectives to ensure its effectiveness.
- ✓ Working as a team and continuous training for workers, reducing waste of non-conforming raw materials and products, and reducing work injuries by adhering to the implementation of international standards for quality systems, food safety Systems as **BRCGS 9 & ISO 22000: 2018 & FSSC 22000 V 5.1**.
- ✓ The company commit the continuous improvement related to the food safety & quality culture.

Employees:

- ✓ Providing training courses for employees to increase awareness of applicable specifications and improve the level of performance.
- ✓ All employees are aware of this policy, and apply it in their respective fields.

Customers:

- ✓ Raya Foods Company have the commitment to fulfill customers' requirements and expectations by supplying healthy, safe, high-quality frozen fruits and vegetables, adding high value to our products to customers.
- ✓ Measuring customer satisfaction and the efficiency of the service provided to them on an ongoing basis.

Suppliers:

- ✓ Raya Foods Company focus on properly selecting suppliers of raw materials and methods of production to ensure the quality, security, legality, authenticity and safety of the product.
- ✓ Reviewing and updating this policy periodically and communicating it to all employees.
- ✓ This policy is available for employees of the company and available for any external party upon his request & company website

CEO
Eng. Omar Abdelaziz

