



# Quality and food Safety Policy



The top management of Raya Foods is committed to the global and local requirements; specifications and global legislation for the production of high-quality, safe, legal and authentic frozen vegetables and fruits without adulteration in accordance with quality standards, as well as providing a healthy environment, preventing or decreasing occupational diseases and work injuries, achieving presence and spread in the markets are the main objectives of the company

## **Top management will strive to achieve this through:**

### **The company:**

- ✓ Commitment and compliance with all legislative, health and governmental requirements and customer specifications applicable to the company's activities related to quality, food safety,
- ✓ Continuous improvement of products, processes, quality systems, food safety and,
- ✓ Setting objectives for quality, food safety, achieve regulatory & statutory and legal requirements, and follow up on their achievement.
- ✓ The policy is prepared according to the context of Raya Foods and its related stakeholders.
- ✓ Commitment to the importance of internal and external communication.
- ✓ Commitment to having the competencies required to implement the food safety management system.
- ✓ An annual review of the company's policy and objectives to ensure its effectiveness.
- ✓ Working as a team and continuous training for workers, reducing waste of non-conforming raw materials and products, and reducing work injuries by adhering to the implementation of international standards for quality systems, food safety Systems as **BRCGS 8 & ISO 22000: 2018 & FSSC 22000 V 5.1.**

### **Employees:**

- ✓ Providing training courses for employees to increase awareness of applicable specifications and improve the level of performance.
- ✓ All employees are aware of this policy, and apply it in their respective fields.

### **Customers:**

- ✓ Raya Foods Company have the commitment to fulfill customers' requirements and expectations by supplying healthy, safe, high-quality frozen fruits and vegetables, adding high value to our products to customers.
- ✓ Measuring customer satisfaction and the efficiency of the service provided to them on an ongoing basis.

### **Suppliers:**

- ✓ Raya Foods Company focus on properly selecting suppliers of raw materials and methods of production to ensure the quality, security and safety of the product.
- ✓ Reviewing and updating this policy periodically and communicating it to all employees.
- ✓ This policy is available for employees of the company and available for any external party upon his request.

CEO

Eng. Omar Khaled Abdelaziz

